



| Model       | Model Code | Year Model | Issue Date   |
|-------------|------------|------------|--|
| CR-V        | RE5        | 07, 08     | 12-03-08   |
| CR-V I-CTDI | RE6        | 07, 08     | Originator<br>Product Technical/QIC<br>Product Technical/QIC |

## **Creaking Noise when Windshield Wipers are on - RHD Only**

### **Symptom**

Creaking or groaning noise coming from the front windscreen wipers during operation.

### **Cause**

The noise is caused by the upper side panel and the windshield lower panel rubbing against one another.

### **Countermeasure**

The location setting has been improved to ensure that there is a gap between the two panels.

### **Application to Production Line**

SHSRE5\*\*\*8U010589  
SHSRE6\*\*\*8U009717

### **Repair Method**

Repair to be carried out on customer complaint only

### **Tools Required**

To carry out this inspection & repair you will need the following tools;



- A long handled, wide bladed flat head screw

driver, of at least 400mm in length.

- A rubber mallet/hammer.
- A small inspection mirror.
- A suitable anti-corrosion body wax (high viscosity).

### **Inspection**

1. Open the bonnet and remove the Rubber, R. Hood Seal. Prop the bonnet open in the most upright position.



A - Remove this panel.

2. Fit a body protector to the front wing to protect the paintwork during the repair.

3. Use the inspection mirror to check for contact



between the two panels.



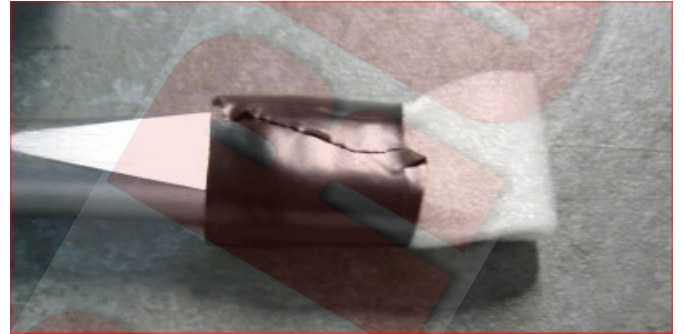
Position the mirror above the rear mounting bolt of the bonnet stay with the mirror facing upwards.



With the mirror correctly positioned you can see the contact point between the two panels.

**Repair**

4. Cover the blade of the screwdriver with some soft foam and secure with tape.



5. Locate the blade of the screwdriver against the top edge of the indented rectangle on the vertical panel (see picture below).



Make sure the blade is contacting at the point highlighted.



6. Ensure that blade is securely located then lightly strike the screwdriver handle with the mallet to move the panel backwards.



**NB:** Excessive force is not required to move the panel. Use a light force and then check the result, gradually increasing and checking until desired result is achieved.

7. Check whether the contact point has been opened, only a small gap is required to stop the noise.



8. Operate the wipers to confirm that the noise no longer occurs.
9. Cover the contact and impact areas with the wax to cover any surface damage which may have occurred.

#### Parts Information

No parts are required for this repair.

#### Warranty Information

Application: Normal warranty applies  
Causal Part: 61100-SWW-E00ZZ  
NEWS Symptom Code: 04201  
Operation No. (LON-NEWS only):  
**7400A1 - Wiper Noise Repair**  
FRT: 0.3 Hrs